

General



PDMS SaaS

Customer Code of Conduct

Version: 1.0

Date: 01/10/2016



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1 Terms of Reference

1.1 About this Document

PDMS provides a variety of software applications on a Software-as-a-Service or a Managed Service basis (the “**Service**”) for use by our customers.

This Customer Code of Conduct/ Terms of Use document (the “**Document**”) sets out the rules governing the use of any of these Services, and any data, documents, images, etc. (the “**Content**”) that may be submitted to the Service.

By using the Service, you (as the “**Customer**”) agree to the rules set out in this Document.

1.2 Document Properties

Author	Andrew Cairns
Distributed to	
Version	1.0
Date	01/10/2016

1.3 Supporting Documents

No	Document
1	PDMS SaaS Standard Terms and Conditions.pdf
2	PDMS Standard Terms and Conditions.pdf
3	Data Protection Summary – Isle of Man.pdf

1.4 Change History

Revision	Date	Summary of Changes
1.0	01/10/2016	First version
1.1		

2 General Restrictions

You must not use the Service in any way that causes, or may cause, damage to the Service or impairment of the availability or accessibility of the Service, or any of the areas of, or services on, the Service.

You must not use the Service:

- (a) in any way that is unlawful, illegal, fraudulent or harmful; or
- (b) in connection with any unlawful, illegal, fraudulent or harmful purpose or activity.

3 Licence

You grant to PDMS non-exclusive licence to store, copy and otherwise use your Content for the purposes of providing and operating the Service.

4 Unlawful and Illegal Material

You must not use the Service to store, host, copy, distribute, display, publish, transmit or send Content that is illegal or unlawful, or that will or may infringe a third party's legal rights, or that could give rise to legal action whether against you or us or a third party (in each case in any jurisdiction and under any applicable law).

5 Data Mining

You must not conduct any systematic or automated data collection activities (including without limitation scraping, data mining, data extraction and data harvesting) on or in relation to the Service without PDMS' express written consent.

6 Harmful Software

You must not use the Service to promote or distribute any viruses, Trojans, worms, root kits, spyware, adware or any other harmful software, programs, routines, applications or technologies.

You must not use the Service to promote or distribute any software, programs, routines, applications or technologies that will or may negatively affect the performance of a computer or introduce significant security risks to a computer.

7 Marketing and Spam

Unless by prior written agreement with PDMS, you must not use the Service:

- (a) to transmit or send unsolicited commercial communications.
- (b) to market, distribute or post chain letters, ponzi schemes, pyramid schemes, matrix programs, "get rich quick" schemes or similar schemes, programs or materials.

8 Gambling

Unless by prior written agreement with PDMS, you must not use the Service for any purpose related to gambling, gaming, betting, lotteries, sweepstakes, prize competitions or any gambling-related activity.

9 Hyperlinks

Unless by prior written agreement with PDMS, you must not link to any website or web page containing material that would, were it posted on the Service, breach the terms as described in this Document.

10 Breaches of this Policy

PDMS reserve the right to edit or remove any Content at our sole discretion for any reason, without notice or explanation, if PDMS reasonably believe that the Content breaches the terms as described in this Document.

Without prejudice to this general right and our other legal rights, if you breach this Policy in any way, or if PDMS reasonably suspects that you have breached this Policy in any way, PDMS may:

- (a) send you one or more formal warnings;
- (b) delete or edit any of your Content;
- (c) temporarily suspend your access to a part or all of the Service; and/or
- (d) permanently prohibit you from using a part or all of the Service.

11 Banned Users

Where PDMS suspend or prohibit your access to the Service or a part of the Service, you must not take any action to circumvent such suspension or prohibition (including without limitation using a different account).

12 Monitoring

Notwithstanding the provisions of this Policy, PDMS do not actively monitor Content.

13 Contacting PDMS

To request the latest version of this Document, or for any other reason related to this Document or PDMS' Software-as-a-Service offerings, PDMS can be contacted via the following mechanisms:

1. By use of the Contact Form (www.doxshare.com/Contact-Us) on the PDMS web-site;
2. Via e-mail to either:
 - a. doxshare@pdms.com – for new Customers or for general enquiries from existing Customers;
 - b. doxshare@pdms.com – for existing Customers of a Service to report issues with or enquire about the use of that Service;

Via the telephone number +44(0)1624 664000 (Working hours only).

Contact Us

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